

digitive Privacy Policy

Update: Aug 2025

At **digitive**, we are committed to protecting and respecting your privacy. This Privacy Policy outlines how we collect, use, disclose, and safeguard your personal information when you visit our website or engage with our services. Please read this Privacy Policy carefully to understand our practices regarding your personal data and how we will treat it.

1. Information We Collect

We may collect and process the following types of personal information:

1.1. Information you provide to us:

- Personal details (e.g., name, company name, email account, mobile number) when you contact us or submit an inquiry through our website.
- Information related to the services you request from us.

1.2. Automatically collected information:

- Usage details, IP addresses, and other information collected through cookies and similar technologies when you visit our website.

2. Use of Your Information

We may use the information we collect for the following purposes:

2.1. Provide and improve our services:

- To fulfill and manage your requests for our services.
- To communicate with you about our services and updates.
- To personalize your experience and ensure that our content is presented in the most effective manner for you.

2.2. Legal obligations:

- To comply with applicable laws, regulations, and legal processes.
- To respond to governmental requests or inquiries.

2.3. Marketing:

- To send you promotional materials and updates about our services, with your consent where required.

3. Disclosure of Your Information

We may disclose your personal information to the following third parties:

3.1. Third-party links:

- Our website may contain links to third-party sites. We are not responsible for the privacy practices or content of those sites.

3.2. Legal purposes:

- If we believe disclosure is necessary or appropriate to protect our rights, property, or safety, or that of our clients or others.

3.3. Business transfers:

- In connection with a merger, acquisition, or any form of sale of some or all of our assets, your personal information may be transferred as part of the transaction.

4. Data Security

We have implemented reasonable measures to safeguard and secure your personal information like secure servers, encryption tools and limited access to sensitive information based on role.

However, please note that no method of transmission or storage is completely secure, and we cannot guarantee absolute security.

5. Your Rights

You have certain rights regarding your personal information, including:

- The right to access, update, or delete the personal information we hold about you.
- The right to withdraw consent for the processing of your personal information, where applicable.
- The right to object to or restrict the processing of your personal information, where applicable.



- The right to data portability, where feasible.

To exercise your rights, please contact us using the information provided below.

6. Children's Privacy

Our services are not intended for individuals under the age of 13. We do not knowingly collect personal information from children. If you are a parent or guardian and believe that your child has provided us with personal information, please contact us, and we will delete such information from our systems.

7. Changes to This Privacy Policy

We reserve the right to update this Privacy Policy from time to time. Any changes will be posted on our website with the revised effective date. We encourage you to review this Privacy Policy periodically for any updates or changes.

8. Contact Us

If you have any questions or concerns about this Privacy Policy, please contact:

digitive

Wisma Nugra Santana, 10th floor

Jl Jend Sudirman Kav 7-8,

Kel Karet Tengsin, Kec Tanah Abang, Jakarta, Indonesia 10220

marketing@digitive.co.id

By using our services or accessing our website, you acknowledge that you have read and understood this Privacy Policy and consent to the collection, use, and disclosure of your personal information as described herein.